

## WEBSITE PRIVACY POLICY

This Privacy Policy applies to all personal information collected by Bolt Global Trading Pty Ltd (**we, us** or **our**) via the website located at <https://boltglobal.com.au/> (**Website**).

### 1. What information do we collect?

The kind of Personal Information that we collect from you will depend on how you use the website. The Personal Information which we collect and hold about you may include:

login credentials, payment details, email address, name, phone number, and address

### 2. Types of information

The Privacy Act 1998 (Cth) (Privacy Act) defines types of information, including Personal Information and Sensitive Information.

**Personal Information** means information or an opinion about an identified individual or an individual who is reasonably identifiable:

- (a) whether the information or opinion is true or not; and
- (b) whether the information or opinion is recorded in a material form or not.

If the information does not disclose your identity or enable your identity to be ascertained, it will in most cases not be classified as "Personal Information" and will not be subject to this privacy policy.

**Sensitive Information** is defined in the Privacy Act as including information or opinion about such things as an individual's racial or ethnic origin, political opinions, membership of a political association, religious or philosophical beliefs, membership of a trade union or other professional body, criminal record or health information.

Sensitive Information will be used by us only:

- (a) for the primary purpose for which it was obtained;
- (b) for a secondary purpose that is directly related to the primary purpose; and
- (c) with your consent or where required or authorised by law.

### 3. How we collect your Personal Information

- (a) We may collect Personal Information from you whenever you input such information into the Website, related app or provide it to Us in any other way.
- (b) We may also collect cookies from your computer which enable us to tell when you use the Website and also to help customise your Website experience. As a general rule, however,

it is not possible to identify you personally from our use of cookies.

- (c) We generally don't collect Sensitive Information, but when we do, we will comply with the preceding paragraph.
- (d) Where reasonable and practicable we collect your Personal Information from you only. However, sometimes we may be given information from a third party, in cases like this we will take steps to make you aware of the information that was provided by a third party.

#### **4. Purpose of collection**

- (a) We collect Personal Information to provide you with the best service experience possible on the Website and keep in touch with you about developments in our business.
- (b) We customarily only disclose Personal Information to our service providers who assist us in operating the Website. Your Personal Information may also be exposed from time to time to maintenance and support personnel acting in the normal course of their duties.
- (c) By using our Website, you consent to the receipt of direct marketing material. We will only use your Personal Information for this purpose if we have collected such information direct from you, and if it is material of a type which you would reasonably expect to receive from use. We do not use sensitive Personal Information in direct marketing activity. Our direct marketing material will include a simple means by which you can request not to receive further communications of this nature, such as an unsubscribe button link.

#### **5. Security, Access and correction**

- (a) We store your Personal Information in a way that reasonably protects it from unauthorised access, misuse, modification or disclosure. When we no longer require your Personal Information for the purpose for which we obtained it, we will take reasonable steps to destroy and anonymise or de-identify it. Most of the Personal Information that is stored in our client files and records will be kept for a maximum of 7 years to fulfill our record keeping obligations.
- (b) The Australian Privacy Principles:
  - (i) permit you to obtain access to the Personal Information we hold about you in certain circumstances (Australian Privacy Principle 12); and
  - (ii) allow you to correct inaccurate Personal Information subject to certain exceptions (Australian Privacy Principle 13).
- (c) Where you would like to obtain such access, please contact us in writing on the contact details set out at the bottom of this privacy policy.

#### **6. Complaint procedure**

If you have a complaint concerning the manner in which we maintain the privacy of your Personal Information, please contact us as on the contact details set out at the bottom of this policy. All complaints will be considered by the Support Team and we may seek further information from you

to clarify your concerns. If we agree that your complaint is well founded, we will, in consultation with you, take appropriate steps to rectify the problem. If you remain dissatisfied with the outcome, you may refer the matter to the Office of the Australian Information Commissioner.

## **7. Overseas transfer**

Your Personal Information will not be disclosed to recipients outside Australia unless you expressly request us to do so. If you request us to transfer your Personal Information to an overseas recipient, the overseas recipient will not be required to comply with the Australian Privacy Principles and we will not be liable for any mishandling of your information in such circumstances.

## **8. GDPR**

In some circumstances, the European Union General Data Protection Regulation (GDPR) provides additional protection to individuals located in Europe. The fact that you may be located in Europe does not, however, on its own entitle you to protection under the GDPR. Our website does not specifically target customers located in the European Union and we do not monitor the behaviour of individuals in the European Union, and accordingly the GDPR does not apply.

## **9. How to contact us about privacy**

If you have any queries, or if you seek access to your Personal Information, or if you have a complaint about our privacy practices, you can contact us through: [support@boltglobal.com.au](mailto:support@boltglobal.com.au).

# BGT网站隐私条款 (2025年10月)

本隐私条款适用于 Bolt Global Trading Pty Ltd (**我们或我们的**) 通过 <https://boltglobal.com.au/> (**网站**) 的网站收集的所有个人信息。

## 1. 我们收集哪些信息?

我们从您那里收集的个人信息类型将取决于您使用网站的方式。我们收集和持有的有关您的个人信息可能包括：登录凭证、付款详细信息、电子邮件地址、姓名、电话号码和地址。

## 2. 信息类型

1998 年《隐私法》(联邦) (《隐私法》) 定义了信息类型, 包括个人信息和敏感信息。

**个人信息:** 是指这些信息或意见, 可以识别个人, 或者可以合理识别个人:

- 1) 该信息或意见是否真实;和
- 2) 信息或意见是否以实质形式记录。

如果该信息没有披露您的身份或无法确定您的身份, 那么, 在大多数情况下, 它不会被归类为“个人信息”, 也不受本隐私政策的约束。

**敏感信息:** 《隐私法》中对敏感信息的定义包括有关个人种族或民族血统、政治观点、政治协会成员身份、宗教或哲学信仰、工会或其他专业机构成员身份、犯罪记录或健康信息等信息或意见。

我们只在以下情况使用敏感信息:

- 1) 出于获得它的主要目的;
- 2) 用于与主要目的直接相关的次要目的;和
- 3) 经您同意或在法律要求或授权的情况下。

## 3. 我们如何收集您的个人信息

- 1) 每当您将此类信息输入网站、相关应用程序或以任何其他方式提供给我们时, 我们可能会收集您的个人信息。
- 2) 我们还可能从您的计算机收集 cookie, 这使我们能够知道您何时使用本网站, 并帮助定制您的网站体验。但是, 作为一般规则, 我们在对 cookie 的使用中无法识别您的个人身份。
- 3) 我们通常不会收集敏感信息, 但当我们收集敏感信息时, 我们将遵守前一段的规定。
- 4) 在合理和切实可行的情况下, 我们仅从您那里收集您的个人信息。但是, 有时我们可能会从第三方获得信息, 在这种情况下, 我们将采取措施让您了解第三方提供的信息。

## 4. 收集目的

- 1) 我们收集个人信息是为了在网站上为您提供最佳的服务体验, 并就我们业务的发展与您保持联系。
- 2) 我们通常只向协助我们运营网站的服务提供商披露个人信息。您的个人信息也可能不时提供给正常职责维护和支持人员。
- 3) 使用我们的网站, 即表示您同意接收直接营销材料。只有当我们直接从您那里收集了此类信息, 并且该信息是您合理期望从使用中收到的类型的材料时, 我们才会将您的个人信息用于此目的。我们不会在直接营销活动中使用敏感的个人信  
息。我们的直接促销材料将包括一种简单的方法, 您可以通过该方法要求不再接收此类性质的进一步通信, 例如取消订  
阅按钮链接。

## 5.安全、访问和更正

- 1) 我们以合理保护其免遭未经授权的访问、滥用、修改或披露的方式存储您的个人信息。当我们不再需要您的个人信息用于我们获取的目的时，我们将采取合理措施销毁、匿名化或去识别化。存储在我們的客户档案和记录中的大部分个人信息将保留最多 7 年，以履行我们的记录保存义务。
- 2) 澳大利亚隐私原则：
  - (i) 在某些情况下，允许您访问我们持有的有关您的个人信息（澳大利亚隐私原则 12）；和
  - (ii) 允许您更正不准确的个人信息，但某些例外情况除外（澳大利亚隐私原则 13）。
- 3) 如果您想获得此类访问权限，请通过本隐私政策底部列出的联系方式以书面形式与我们联系。

## 6.投诉程序

如果您对我们维护您个人信息隐私的方式有任何投诉，请按照本政策底部列出的联系方式与我们联系。所有投诉将由支持团队考虑，我们可能会向您寻求更多信息以澄清您的疑虑。如果我们同意您的投诉有充分根据，我们将与您协商，采取适当措施纠正问题。如果您对结果仍然不满意，您可以将此事提交给澳大利亚信息专员办公室。

## 7. 海外转运

除非您明确要求我们这样做，否则您的个人信息不会披露给澳大利亚境外的接收者。如果您要求我们将您的个人信息传输给海外接收者，则海外接收者将不需要遵守澳大利亚隐私原则，如果发生对您的信息有任何不当处理，我们不承担任何责任。

## 8. GDPR 通用数据保护条例

在某些情况下，欧盟通用数据保护条例（GDPR）为位于欧洲的个人提供额外的保护。但是，您可能位于欧洲这一事实本身并不意味着您有权获得 GDPR 的保护。我们的网站不专门针对位于欧盟的客户，我们也不监控欧盟个人的行为，因此 GDPR 不适用。

## 9.. 如何就隐私问题联系我们

如果您有任何疑问，或者您希望访问您的个人信息，或者如果您对我们的隐私条款有投诉，您可以通过以下方式联系我们：  
support@boltglobal.com.au。